

# CyberPoint® User Tips

- 1 Conduct a training session for CyberPoint users. Let them insert their key in a CyberPoint.
- 2 Insert key straight into the CyberPoint, not at an angle.
- 3 Do not twist or turn the key while the key is inside the CyberPoint.
- 4 Wait until the key beeps three times. This means that the transfer of information is completed between the CyberPoint and key.
- 5 For good electrical contact, it may occasionally be necessary to clean contaminants from the tip of the key and the face of the CyberPoint. Videx provides a stainless steel bristle brush that works well for doing this; please contact Videx for details.
- 6 The key will emit a low battery warning. This is a beep that sounds once every eight seconds for one minute. It will repeat this cycle once every hour. This warning means the battery should be replaced.

